


InSightSM Video Interpreting iPad Setup Instructions

IT'S EASY TO SET UP YOUR IPAD TO ACCESS INSIGHT VIDEO INTERPRETING

Thank you for choosing LanguageLine[®] InSightSM Video Interpreting. Please follow the directions below to add the InSight Video Interpreting App to your new or existing iPad.

DOWNLOAD THE INSIGHT VIDEO APPLICATION

1. Turn on the iPad. If it is a new iPad, follow the onscreen set up instructions.
2. **Connect to Wifi.** Choose an access point that is widely available with the best bandwidth.
3. Tap on the App Store icon.  Search "**LanguageLine InSight Video**" to find the app and select. Tap "Get". Enter the AppleID. Tap "Install" to download InSight to your iPad.
4. **Tap the InSight icon** to open the application. The Authentication screen will display.




LanguageLine InSight Video App Icon

COMPLETE THE DEVICE AUTHENTICATION

5. Enter the **Authentication Code** provided to you by LanguageLine.
6. Assign a **Device Name** that represents the department or location of the iPad (e.g. Emergency Room A). The device name will appear on your usage report and invoice.
7. Tap on **Activate Device** to complete authentication.

COMPLETE THE APPLICATION SET UP

8. Tap **OK** when the popup *LanguageLine would like to Access the Microphone*, appears.
9. Tap **OK** when the popup *LanguageLine would like to Access the Camera*, appears.
10. Tap **Help and Settings** in the lower left corner, when the home screen appears.
11. Tap **Place Test Call**, you will see your own image displayed in both windows.
12. Press the **iPad's volume button** on the side of the iPad while on the test call and increase the volume to the loudest position. And, insert a headphone/speaker jack and increase the **Headphones volume** to the loudest position by pressing the volume button.
13. Tap on the **RED** phone icon  to end the test call.

- You are now ready to connect to a LanguageLine InSight linguist by tapping a language selection on the home screen.
- If you have an Interpreter on Wheels stand, mount the iPad by following the instructions provided with the stand.
- Watch the InSight Demo Video: <https://www.youtube.com/watch?v=zqy3hVTOV4&feature=youtu.be>



Authentication Screen